

Volunteer Center Coordinator

Supervision received: Regional Volunteer Development Coordinator

Supervision exercised: Onsite volunteers, Graduate Intern for Volunteer Center

General Responsibilities: The Volunteer Center Coordinator is responsible for recruiting onsite conference volunteers and coordinating their assignments and their recognition.

Specific Responsibilities:

- Maintains a thorough knowledge and understanding of, and ensures adherence to NACA policies and procedures, as well as other applicable laws and regulations.
- Work with members of the RCPC to organize a comprehensive grid of volunteer needs including times, locations, volunteer supervisors, and descriptions of duties.
- Forwards grid of volunteers to the NACA Office for review to determine any conflicts and gaps in relation to facility contractual needs.
- Coordinate staffing of volunteer center area and resources located at this central point of conference information.
- Develop recognition efforts for onsite volunteers.
- Anticipate potential volunteer shortages or difficulties.
- Submits at least one educational program proposal for the regional conference by the deadline.
- Integrates NACA goals, initiatives, and relevant strategic plan objectives in all aspects of position responsibilities.
- Attends all regularly scheduled regional meetings.
- Follows NACA's *Non-Discrimination, Diversity Advancement and Affirmative Actions Principles* to recommend others to fill available positions in the NACA leadership and takes the necessary steps to achieve a diverse Association both through the recruitment of volunteers and suggesting to the Board of Directors new or modified programs and services for the Association's members.
- Adheres to minimum guidelines for regional conferences.

Term of Service: January 1 through December 15. (For Northern Plains, June 1 to April 30)

Qualifications:

- The Volunteer Center Coordinator must be a full time professional staff member at an NACA member institution (note: if the volunteer changes jobs during the position's term, the new school must also be an NACA member and provide a statement of support. The NACA Office, Chair of the Board, National Volunteer Development Coordinator must be informed of this change and the letter of support must be received at the NACA Office within 30 days of hiring.)

A letter indicating institutional support for the volunteer application is required prior to applying for the position (note: support is defined as financial as well as time out of the office, etc.)